



Mandate Managed Factoring Client navigation guide

European Extranet



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Welcome to your **Eurofactor Online client european extranet!**

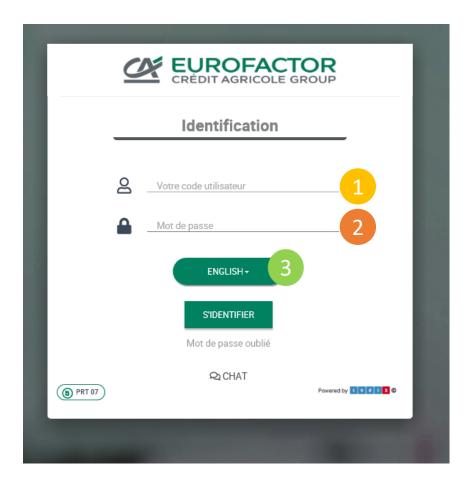
As soon as the contract is signed and 1st funding is sent by CALF, all authorized users will get a personnal access to Eurofactor Online web portal.

You can use this secure space to manage your funding and to monitor your transactions.

To help support you as you go through your first transactions, this guide shows you the basics of Your extranet navigation.

Your usual client management contact is available to provide you with any additional information.

- 1 Log on and home page
- 2 Debtors creation
- 3 Credit Limits creation
- 4 Invoice upload
- 5 Consult your positions
- 6 Request a funding
- 7 Reports and Downloads





To access your web site: https://de.eurofactoronline.com or https://pt.eurofactoronline.com

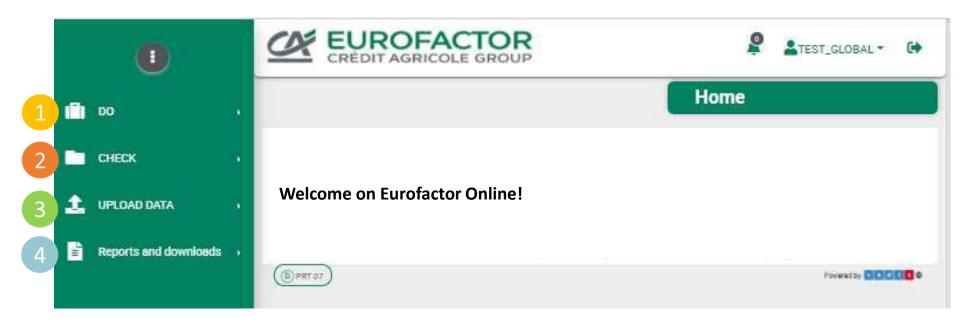
(best to save the domain under your favorites)

- Your contract number will be sent by email once the contract begins (it will be created based on your contract id)

 Example: FR012345
- Your password must be changed when you log on for the first time, and then once every 6 months
- 3 You can select the right language and then click on « Log on »

1.2 My Home page



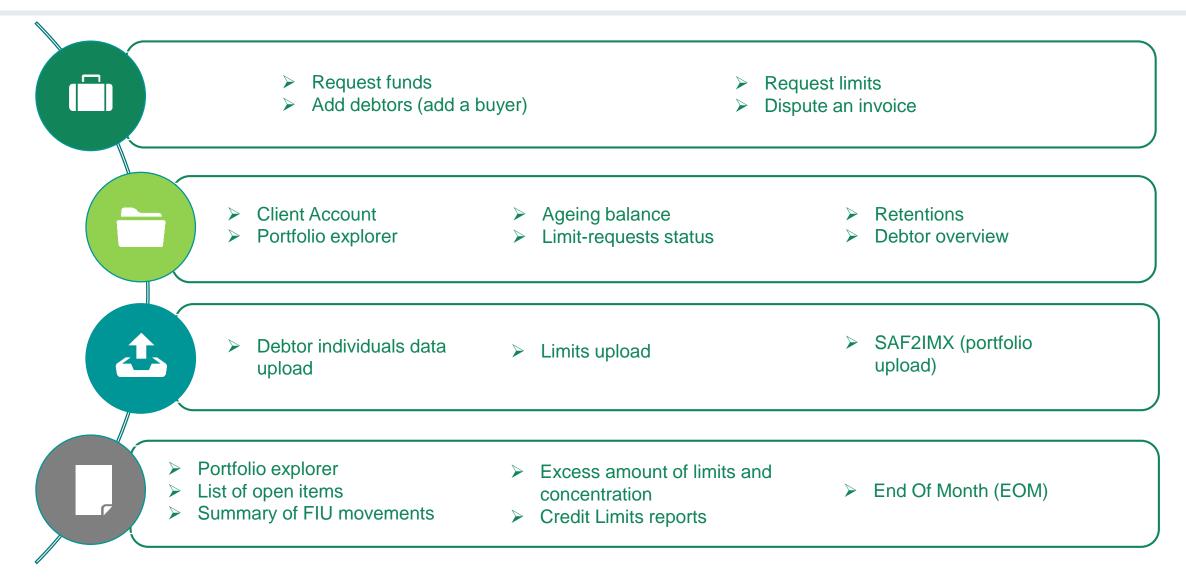


Acces to different Web Site Sections:

- 1 Add new buyer, request a limlit, request funds...
- Access to your account portfolio explorer, ageing balance, retentions, ...
- Upload your invoices and credit note data, limits, SAF files...
- 4 All your reports

1.3 My Home page – Overview of main functionalities





2. Debtors creation



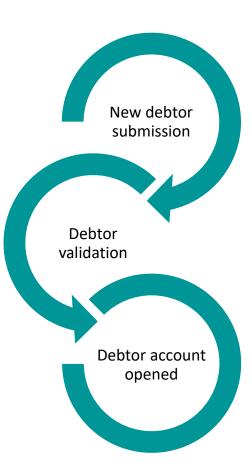
In order to load invoices into our system, related debtors need to be created first.

Two different ways to create a debtor:

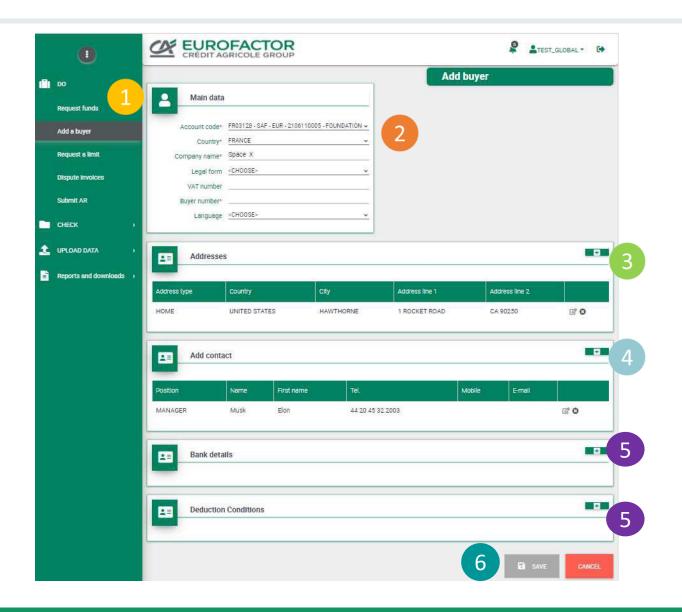
1. Add a buyer functionality: to create a single debtor

2. Upload a debtors file: to create a large number of debtors

Providing accurate and relevant debtor's data ensure a fast debtor validation!



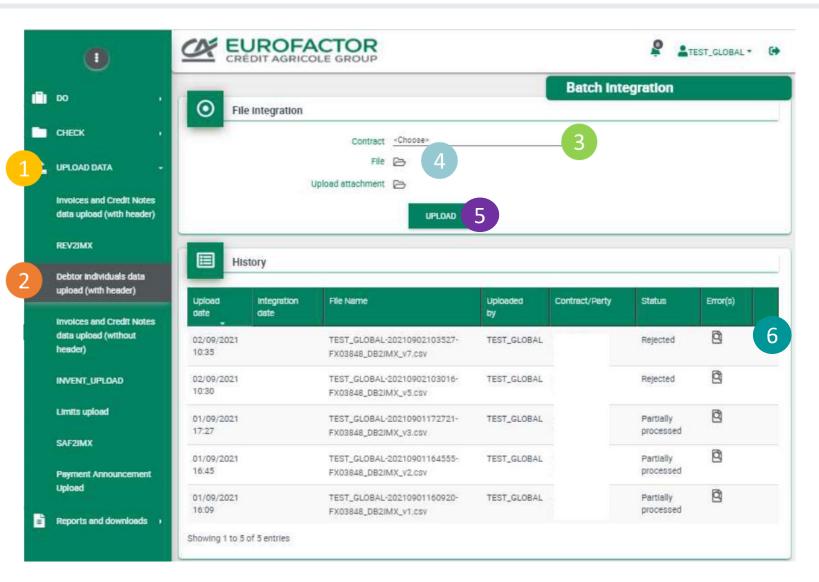
2.1 Add a buyer



To add a buyer:

- Choose « do » section and « Add a buyer »
- 2 In « account code » field, select the contract concerned
- 3 Click on « + » to add the buyer's address
- 4 Click on « + » to add a contact
- 5 Add a dedicated bank account, direct debit or deduction conditions (optional)
- 6 Confirm all your entries with « save »

2.2 Debtor file



To upload a Debtor file:

- 1 Choose « Upload data » section
- And « Debtor individuals data upload »
- 3 Select the contract concerned
- 4 Add your DEBTOR file
- 5 And upload it
- 6 Under « History » you see the file upload status

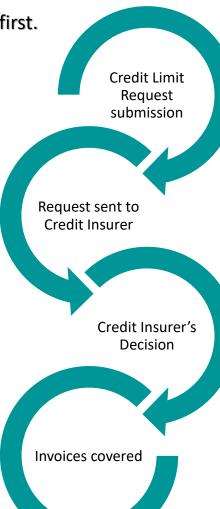
3. Credit limits creation



In order to get a funding on invoices purchased, credit limits need to be requested and approved first.

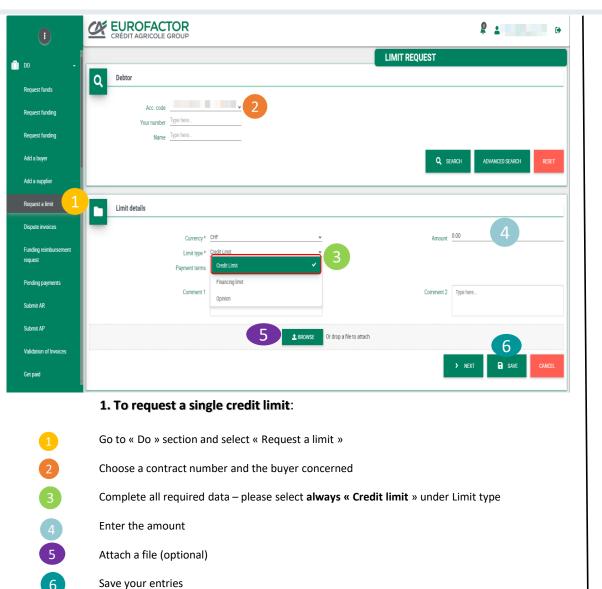
2 different ways to request a credit limit:

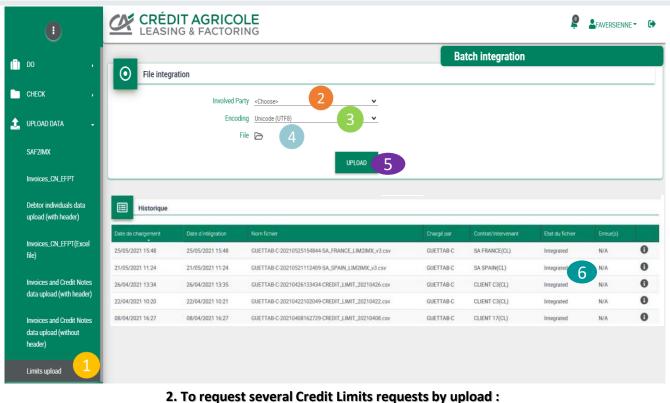
- ✓ Request a credit limit manually: to request a single credit limit.
- ✓ Upload a Limit file : to create/request a large number of credit limits



3. Credit Limits creation



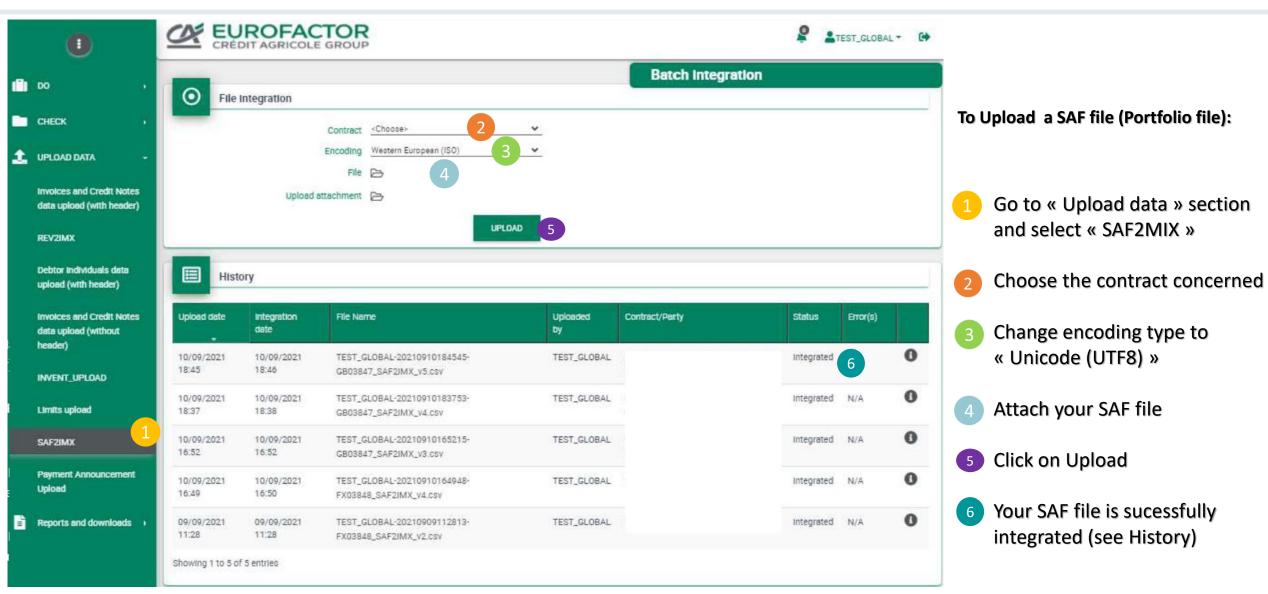




- Go to « upload data » section and select « Limits upload »
- Choose the contract number concerned
- Change encoding type to « Unicode (UTF8) »
- Attach your LIMIT file
- Click on Upload
 - Your file is sucessfully integrated (History part), in case of rejection reason is displayed

4. Invoices upload





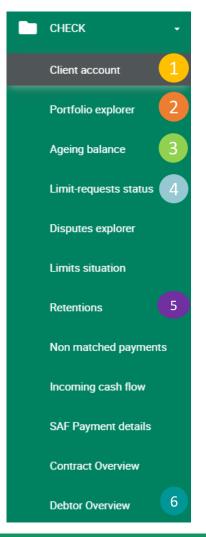
5. Consult your positions



In the menu CHECK, you can consult all data already created/uploaded and the result of our system calculations.

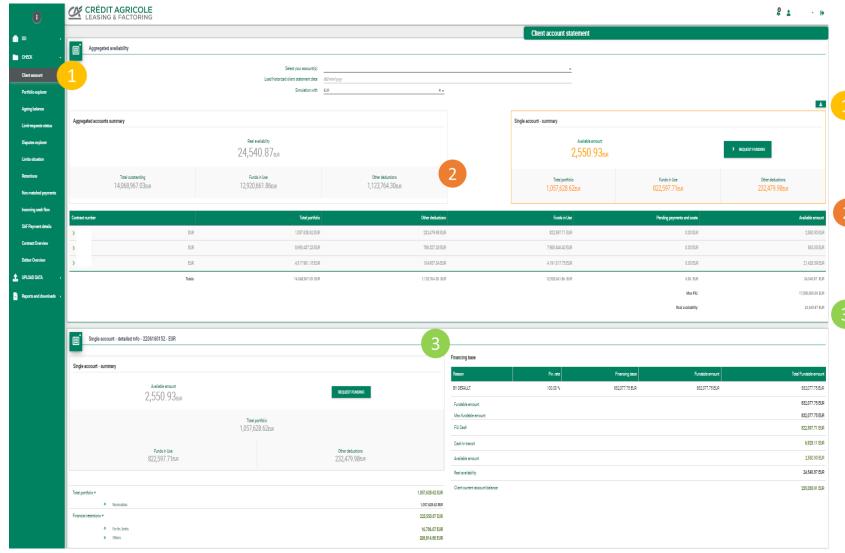
Among others functionnalities, you can see:

- Client Account
- Portfolio Explorer
- **Ageing Balance**
- Limit requests status
- Retentions
- **Debtor Overview**



5.1 Client account



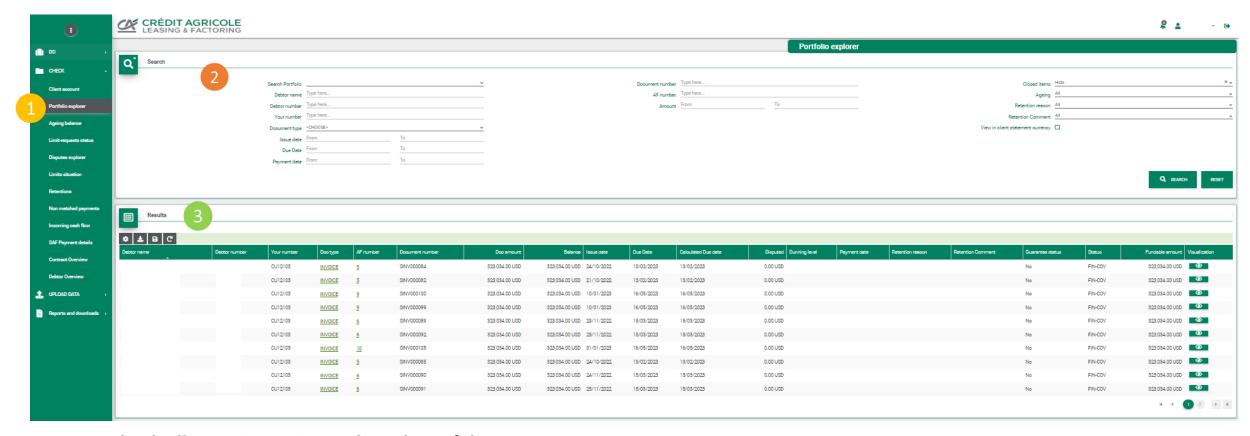


To check the key elements of your accounts

- Go to « check » section and click on client account, select a contract with currency of your choice
- Your aggreated availability with consolidated data and currency of your choice
- Your single account position: -with all figures related to selected entity: retentions, availability, FiU, cash in transit, ... -clicking on figures will give you a direct access to details of retentions, CIT (cash in transit), current account, ...

5.2 Portfolio Explorer





To check all open items in purchased portfolio

- Go to « check » section and click on « Portfolio explorer »
- Search by contract number, debtor, document, ...
- Results of your research is displayed, you can extract this list under Excel format using



5.3 Ageing Balance





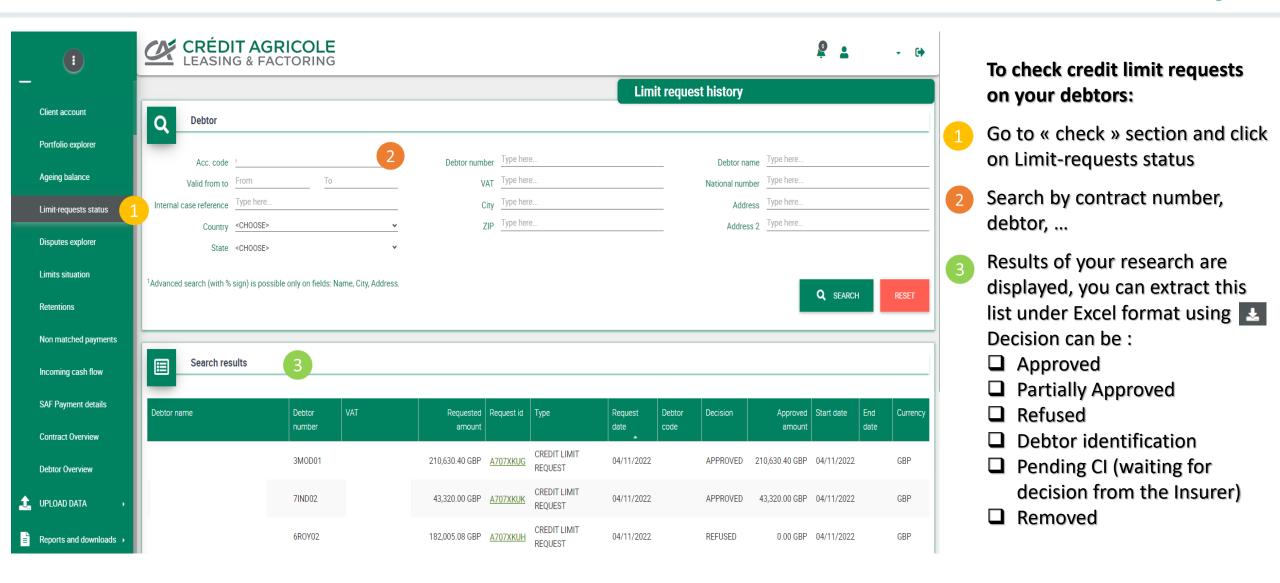
To have an overview of your ageing balance:

- Go to « check » section and click on Portfolio explorer
- Search by contract number, debtor, document, ...
- 3 Results are displayed with a graph or with a table listing concerned invoices. You can extract this list under Excel format using 🛂

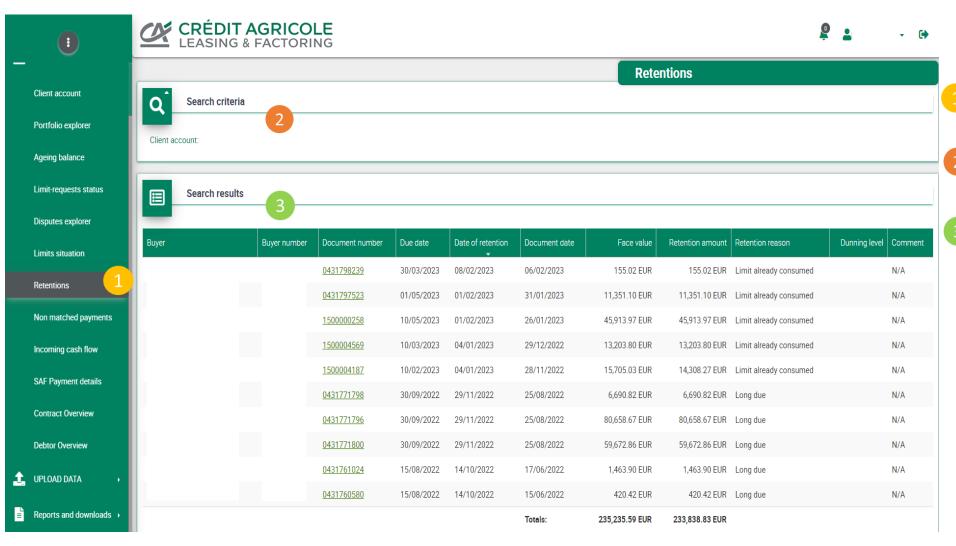


5.4 Limit-requests status





5.5 Retentions

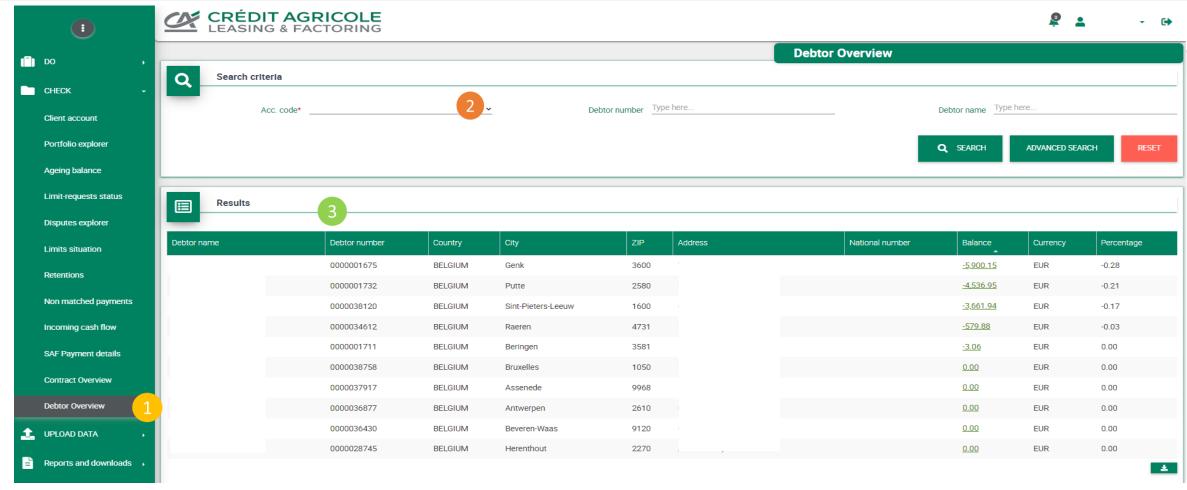


To check why some invoices are not funded:

- Go to « check » section and click on Retentions
- Search by contract number, debtor, retention reason, ...
 - Results of your research are displayed, you can extract this list under Excel format using ... Main reasons are:
 - ☐ Insufficient credit limit
 - Invoice overdue

5.6 Debtor Overview





To check all the debtors

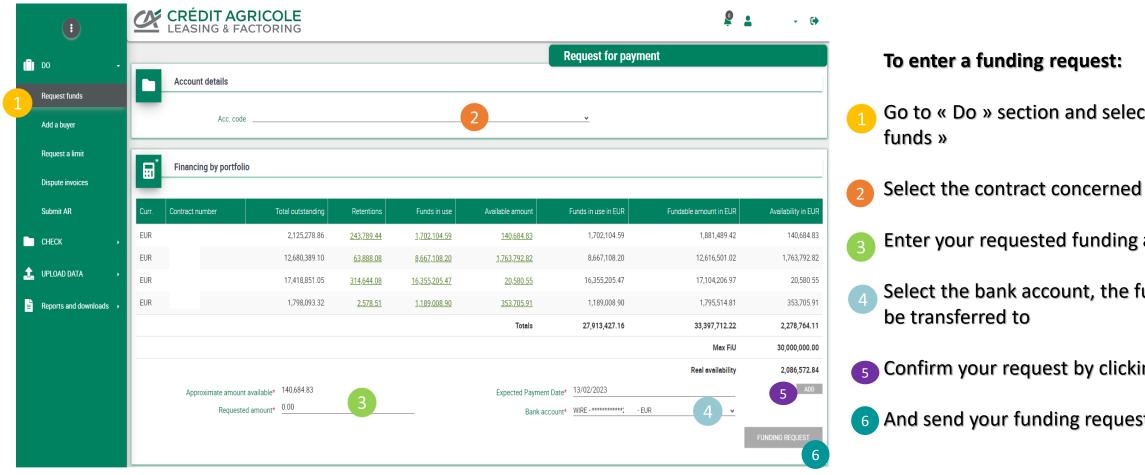
- 1 Go to « check » section and click on Debtor Overview
- Search by contract number, or debtor

Search results are displayed with all debtors already created for this contract and current outstanding



6. Request a Funding



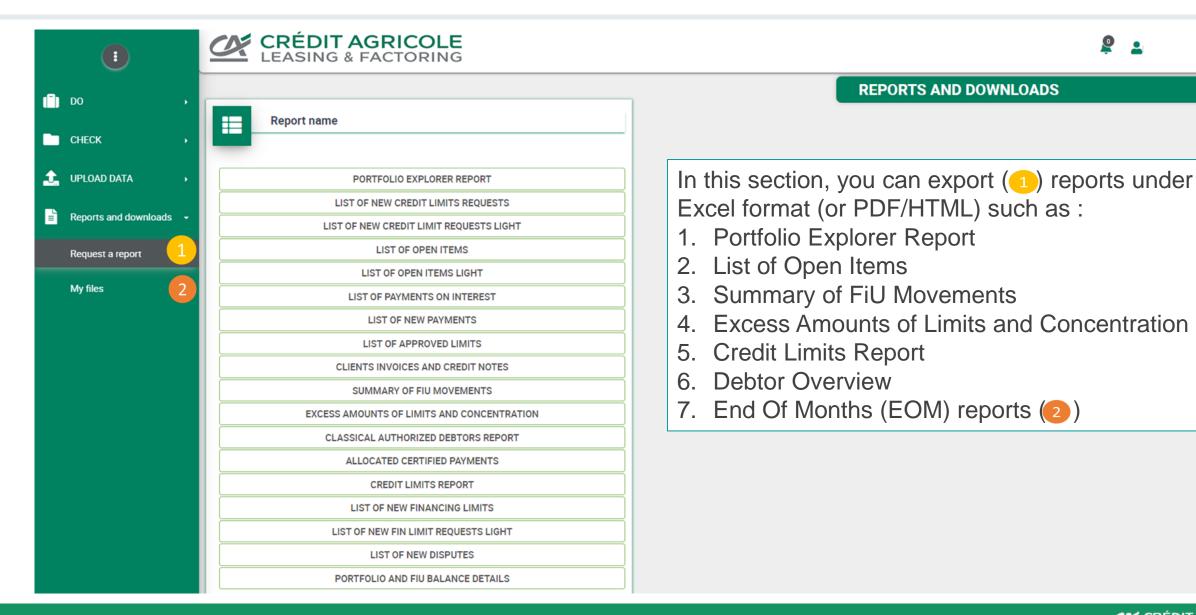


Go to « Do » section and select « request

- Enter your requested funding amount
- Select the bank account, the funding should
- Confirm your request by clicking on « Add »
- 6 And send your funding request

7. Reports and Downloads







7.1 Reports and downloads Portfolio explorer

Options

- ☐ Client statement number: (Drop down menu contract number)
- ☐ Currency in line with the currency client account (mandatory field)
- ☐ Start date (mandatory field)
- End date (mandatory field)
- File format: Html, Excel or Pdf





Feuille de calcul Microsoft Excel

Report

Туре	Internal Case Reference	Your Number	Name, First name of debtor	Document number	Invoicing Date	Due Date	Currency	Origin Amount	Balance	Payment Date	Date input	Accounting amount	Matching	Fundable amount	% Dispute	Num assign.	CL assig	Indemnified Amount		Retention
INVOICE		C01577		TINT2022CI02039		03/01/2023	EUR	2 650 891,50	2 650 891,50		09/09/2022	2 650 891,50	0,00	2 385 802,35		CA707HYKN	29	0,00	Reason	Commen
	•					80838-3080C-3			Verein		10.000000000000000000000000000000000000				D755			1000		
PAYMENT	2204200091	C01577				09/09/2022	EUR	-2 650 891,50	0,00		09/09/2022	-2 650 891,50	-2 650 891,50		0,00			0,00		
PAYMENT	2204200091	C01577				09/09/2022	EUR	-2 343 890,86	0,00		09/09/2022	-2 343 890,86	-2 343 890,86		0,00			0,00		
INVOICE	2204200091	C01577		TINT2022CI02045	08/09/2022	06/01/2023	EUR	2 331 509,10	2 331 509,10		09/09/2022	2 331 509,10	0,00	2 098 358,19		CA707HXTX	29	0,00		

This report shows the same details present in the Portfolio explorer sheet (Check section) with the flexibility to extract data in a specific time frame:

- ✓ Type of items (Invoice, Credit note or Payment)
- ✓ Debtor name;
- ✓ Your number (Debtor ID in the Client system);
- ✓ Document number;
- ✓ Original amount Document amount;
- ✓ Balance (open amount);

- ✓ Invoicing date Issue date;
- ✓ Due date;
- ✓ Disputed;
- Retention reason;
- ✓ Fundable amount.



Options

- □ Contract number: (Drop down menu contract number)
- ☐ Subcontract and Client Account Automatic selection
- ☐ File format: Html, Excel or Pdf







Report

27/09/2022 09:13:03				LIST OF OPEN ITEMS											
* Please notice t	Please notice that limit amounts displayed in foreign currencies are for reference only. The communicated limits in USD are binding.														
Cub contract	Debtor	Debtes Nems	Limit	Item	Document	Document	Due Dete	Calculated	Days	C	Current	Purchased	Amount in	Amount in	Restriction
Sub-contract	Number	Debtor Name	Limit	Туре	Reference	Date	Due Date	Due Date overdue	Currency	Balance	Amount	Dispute	Restriction	reason	
2110120024	99890241	0	1 200 000,00	INV	2022/I12000006530	29/07/2022	27/09/2022	27/09/2022		USD *	22 324,21	22 324,21	0,00	0,00	
2110120024	99890241		1 200 000,00	INV	2022/112000007425	30/08/2022	29/10/2022	29/10/2022		USD *	22 229,00	22 229,00	0,00	0,00	

This report shows the Open items (Invoices, Credit Notes, Drafts, etc.) of the selected contract in the date of the extraction. The fields:

- ✓ Sub contract;
- ✓ Debtor number (Debtor ID in the Client system);
- ✓ Debtor name:
- ✓ Limit Approved Credit limit;
- ✓ Item type INV(invoice), CN(Credit note);
- ✓ Document Reference Document number;
- ✓ Document date Issue date:

- ✓ Due date:
- ✓ Days overdue (Counting of the dd in overdue);
- ✓ Current balance Balance already opened;
- ✓ Purchase amount Original balance;
- ✓ Amount in dispute;
- ✓ Amount in restriction Retention;
- ✓ Restriction reason Retention reason.

The <u>Light version</u> contains the same information except: Sub contract codification and Limit



7.3 Reports and downloads **Summary of FIU Movements**

Options

- Client Statement number (Drop down menu contract number)
- From Initial date
- End End date
- Type of date Value date or Transaction date
- File format: Html, Excel or Pdf







Report

TOTALS by movement type				
Openeing FIU balance	34.514.616,60			
Closing FIU balance	29.782.300,16			
Туре	Nb of transactions	Net Amount	VAT Amount	Gross Amount
DEBTOR'S PAYMENT	1004	-25 588 150,23	0,00	-25 588 150,23
FACTORING COMMISSION	2272	16 345,00	0,00	16 345,06
PRE-CALCULATED INTEREST ON				
PAYMENTS	16	110 199,50	0,00	110 199,56
OUTGOING PAYMENT TO CLIENT	16	20 729 199,1	0,00	20 729 199,17
EXTRANET SUBSCRIPTION	1	90.00	0.00	90.00

DETAILS by movement type			DETAILS by movement type										
Туре	Value Date	Transaction Date	Nb	Net Amount	VAT Amount	Gross Amount							
DEBTOR'S PAYMENT	30/11/2022	01/12/2022	45	-1 679 703,08	0,00	-1 679 703,08							
FACTORING COMMISSION	01/12/2022	01/12/2022	175	2 131,11	0,00	2 131,11							
PRE-CALCULATED INTEREST ON PAYMENTS	01/12/2022	01/12/2022	1	17 182,98	0,00	17 182,98							
OUTGOING PAYMENT TO CLIENT	29/01/2023	01/12/2022	1	3 287 111,87	0,00	3 287 111,87							
DEBTOR'S PAYMENT	01/12/2022	02/12/2022	47	-3 356 219,97	0,00	-3 356 219,97							

The report shows the movements in terms of operations in a specific time frame. It is composed by 2 sections, the TOTALS shows the aggregated information, DETAILS shows the operations in chronological order. The fields:

- ✓ Type (of movements):
 - Funding Outgoing payment to client;
 - Fees (ex. Service cost);
 - Factoring commission;
 - Interests Pre calculated interest on payments;
 - Payments received Debtor's payment;
 - Manual transactions;

- Value date:
- Transaction date:
- Nb Number of transactions;
- Net amount:
- VAT amount:
- ✓ Gross Amount.



Options

- Factor (Standard Crédit Agricole Leasing and Factoring SA)
- Debtor
- Client
- File format: Html, Excel or Pdf







Report

CLIENT NAME	CONTRACT	CONTRA	SUBCONTRACT	SUBCONTRA CT	DEBTOR	CL CL NUMBER	CL/DB ACCOUNT	CL/DB CURRE	DB PORTFOLIO	FIN LIMIT	. TOTAL RETENTIONS	FIN LIMIT	CR LIMIT	TOTAL NOT COVERED	EXCEEDED CR LIMIT NET	% OF CONCENTRATI	BASE CONCENTRATION	CONCENTRATIO N RETENTION	OTHER RETENTIONS
,	US00008	USD	2110120024	USD		99405200	2110290226	USD	1 942 195,24	2 900 000,00	0,00	0,00	2 900 000,00	0,00	0,00	0,00	0,00	0,00	0,00
			TOTAL SUBCONTRACT						1 942 195,24		0,00	0,00		0,00	0,00			0,00	0,00
TOTAL CLIENT (EUR)									2 013 279,59		0,00	0,00		0,00	0,00			0,00	0,00

This report shows the excess in the amount considering the established Credit limits and Financing limits and also the concentration information.

The fields:

- Client name;
- Contract Contract number;
- Subcontract:
- Debtor Debtor name;
- CL Number Debtor ID in the Client system;
- DB portfolio Outstanding balance;
- Financing Limit

- Total retention:
- Exceeded Fin Lim:
- Credit limit:
- Total not covered:
- **Exceeded Credit limit:**
- % Concentration;
- ✓ Concentration retention and other concentration info



7.5 Reports and downloads Credit Limit Reports



Options

☐ File format: Html, Excel or Pdf



Download



Report

CLASSICAL Non-recourse US00008

Currency CAD

Debtor number	Granted credit limit	Used credit limit	Available credit limit	Max term
99106454	301 026,66	221 059,76	79 966,90	180,00
99805033	68 415,15	15 365,91	53 049,24	180,00

Currency EUR

Debtor number	Granted credit limit	Used credit limit	Available credit limit	Max term
99900504	1 500 000,00	776 600,92	723 399,08	180,00
99110636	250 000,00	249 053,42	946,58	180,00

Currency USD

Debtor number	Granted credit limit	Used credit limit	Available credit limit	Max term
99900504	1 446 619,73	748 964,14	697 655,59	180,00
	200 000,00	0,00	200 000,00	180,00

This report shows the situation of the requested Credit limit, split by contract and currency.

There is no possibility to choose a specific timeframe and the extraction considers only the contracts the user has the rights to manage.

The fields:

- ✓ Debtor number;
- ✓ Debtor Debtor name;
- ✓ Guaranted Credit limit;
- ✓ Used Credit limit:
- ✓ Available Credit limit;
- ✓ Max term by default 180 days;



7.6 Reports and downloads End Of Month report

Options

- ☐ Created date begin
- Created date end
- ☐ Document type *No mandatory field*
- ☐ Contract: (Drop down menu contract number)
- ☐ Filter No mandatory field



Search



Fields for download

File Name	Descript ▲	ion Date created
■ EOM_CLIENT_OUTPUT_	_EUR_20220930_A905HIH6.pdf	30/09/2022
■ EOM_CLIENT_OUTPUT_	_USD_20220930_A905HII8.pdf	30/09/2022
B EOM_COPY_('_EUR_202	220930_A905HIHE.pdf	30/09/2022

Main report

- ✓ EOM_COPY shows the total amount of interests charged to the client on monthly basis with the details on the position day by day;
- ✓ EOM_CLIENT_OUTPUT shows for the selected month:
 - the movements of the balance with details on the EU balance vs Other countries;
 - The ageing balance;
 - Factoring commission;
 - Interest amount.
- ✓ CLIENT_OUTPUT shows the client current account on daily basis



Download the table in pdf format

